

اللَّهُمَّ اللَّهُمَّ اللَّهُمَّ



رَبِّ شَرَحَ لِي صَدْرِي وَ يَسَّرَ لِي أَمْرِي  
وَحَلَّلَ عُقْدَهُ مِنْ لِسَانِي يَفْقَهُهُ قَوْلِي



بیمارستان رضوی برگزار می‌کند



# The 4<sup>th</sup> Conference on Health Tourism in Islamic Countries



With Specialized Exhibition on the Side of Conference  
26-27 November 2013, Razavi Hospital Mashhad-IR of Iran

المؤتمر الرابع حول السياحة الصحية في البلدان الإسلامية

مع الفعيلان الاخصائين - 26-27 من شهر النواير 1392  
مستشفى رضوي - مشهد - جمهوية ايران الإسلامية

مركز ابحاث ودراسات وخدمات  
بیمارستان رضوی مشهد

میرادیا نایبگانه تخصصی 6-5 آذرماه 1392  
(بیمارستان فوق تخصصی رضوی مشهد / جمهوری اسلامی ایران)

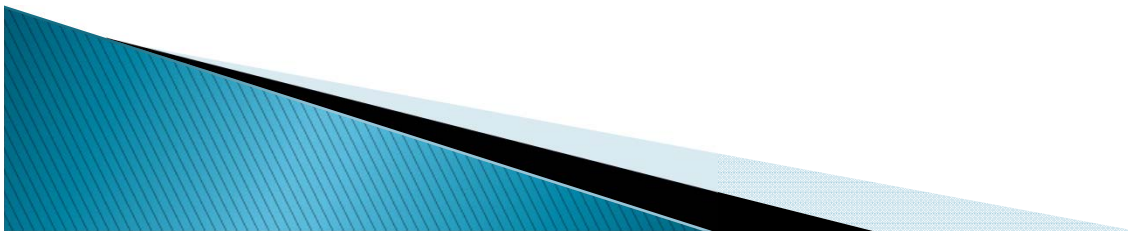
Razavi Hospital, Azad Quds Razavi, Medical Subzone of IR, Mashhad - IRAN  
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- ▶ دکتر محمد جهانگیری
- ▶ Dr.Mohammad Jahangiri
  - ▶ دکترای پزشکی از دانشگاه علوم پزشکی مشهد
    - ▶ MD of medical
  - ▶ کارشناسی ارشد مدیریت فن آوری اطلاعات پزشکی
- ▶ Master of Information Technology Management
  - ▶ دانشپذیر دکترای مدیریت استراتژی
- ▶ Master of Information Technology Management
- ▶ معاون نظارت و برنامه ریزی سازمان نظام پزشکی جمهوری اسلامی ایران
  - ▶ نائب رئیس انجمن خدمات بین المللی سلامت ایران
  - ▶ رئیس بیمارستان فوق تخصصی چشم پزشکی بینا
  - ▶ دبیر علمی کنفرانس گردشگری سلامت کشورهای اسلامی

▶ X

- ▶ International accreditation with focus patient safety and health tourism

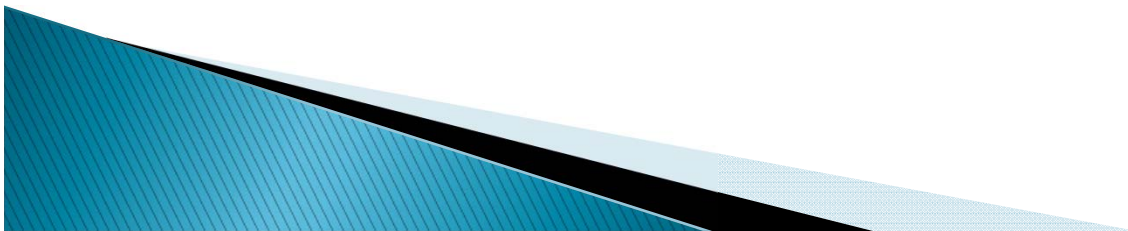


- ▶ Health tourism
- ▶ Patient safety
  - ▶ Quality
- ▶ Accreditation
- ▶ International
  - ▶ Islamic



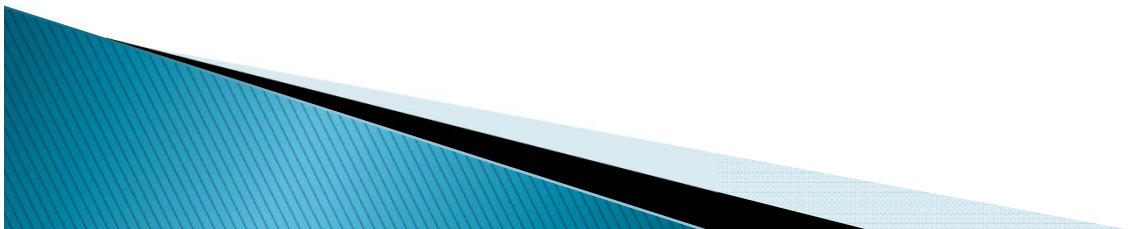
# ***Patient Safety***

Freedom from accidental injury due to medical care, or medical errors.



# Patient Safety Area

- ▶ Communication
- ▶ Medication Use
- ▶ Work life
- ▶ Infection Control
- ▶ Risk Assessment



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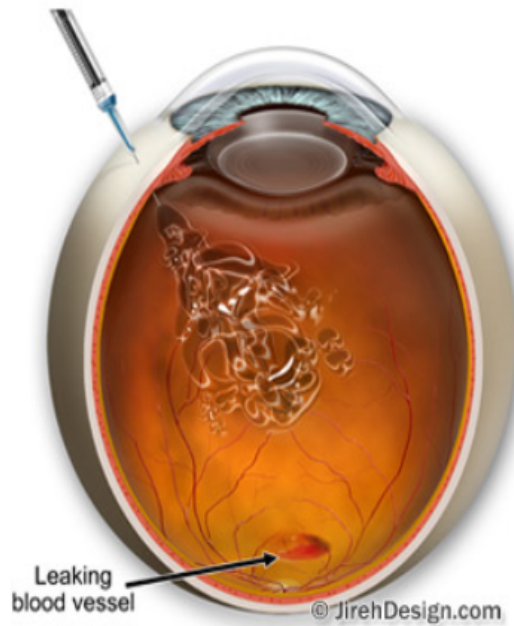
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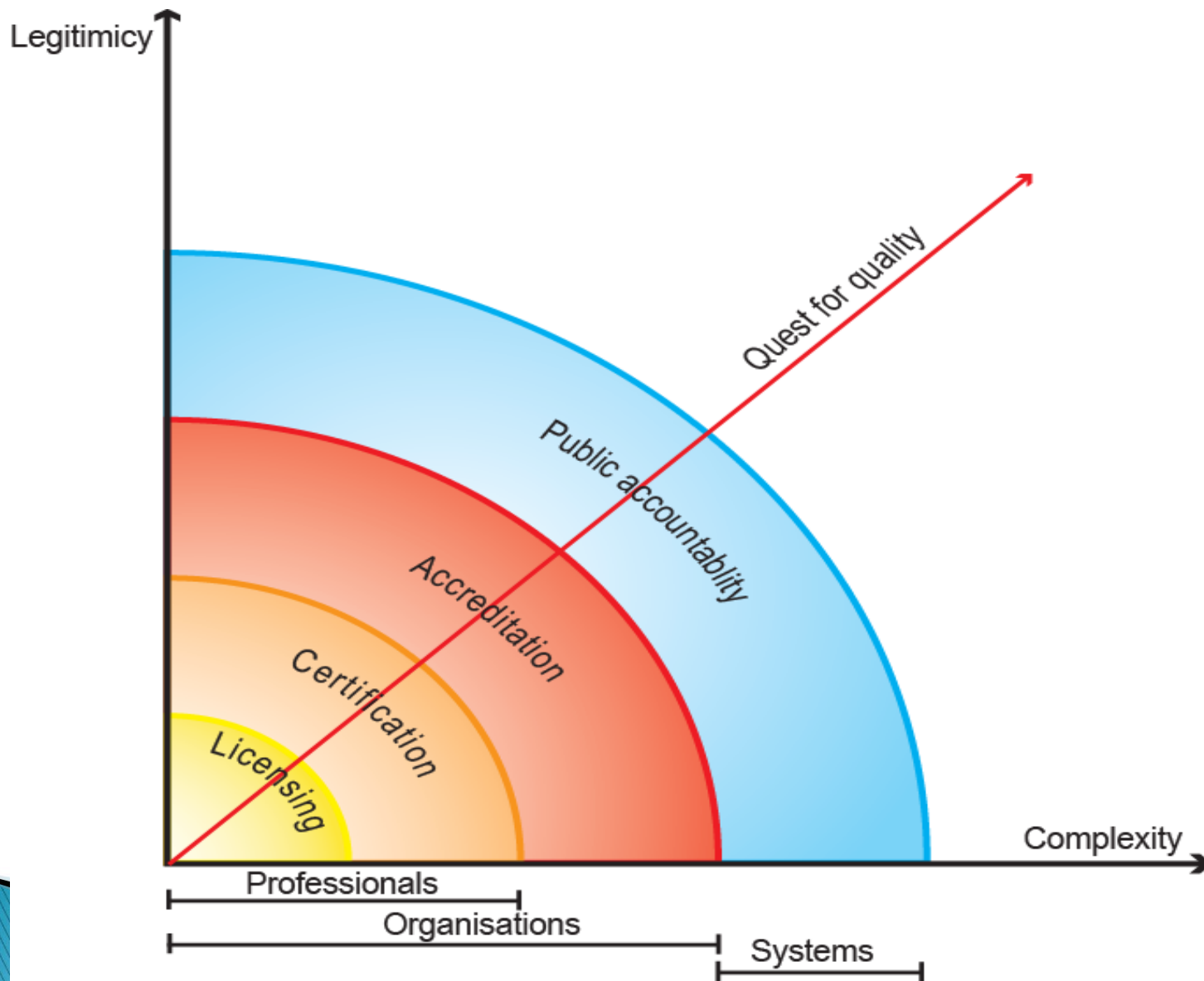
### Avastin Intraivtreal Injection

Price : 400 US Dollar

The goal of treatment is to prevent further loss of vision. Some patients treated with Avastin<sup>TM</sup> had less fluid and more normal-appearing maculas, and their vision improved. Avastin<sup>TM</sup> is also used, therefore, to treat macular edema, or swelling of the macula.







# Quality through the Continuum of Care

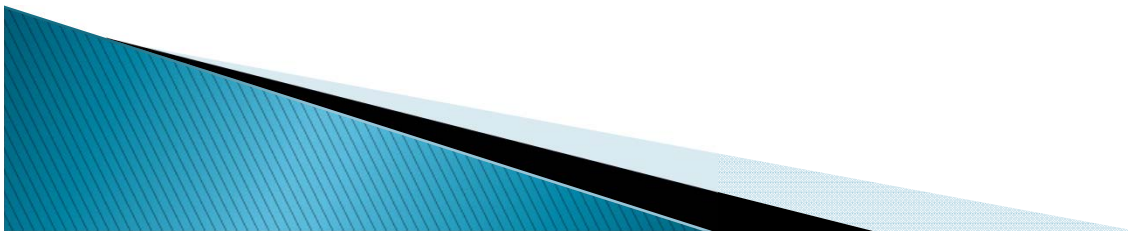
## ▶ Standards:

- Evidence-based
- Patient focused
- For small and large organizations
- Include clinical standards
- Designed to encourage continuous quality improvement
- Developed in consultation with leading Canadian and international experts
- Updated annually or more frequently if needed



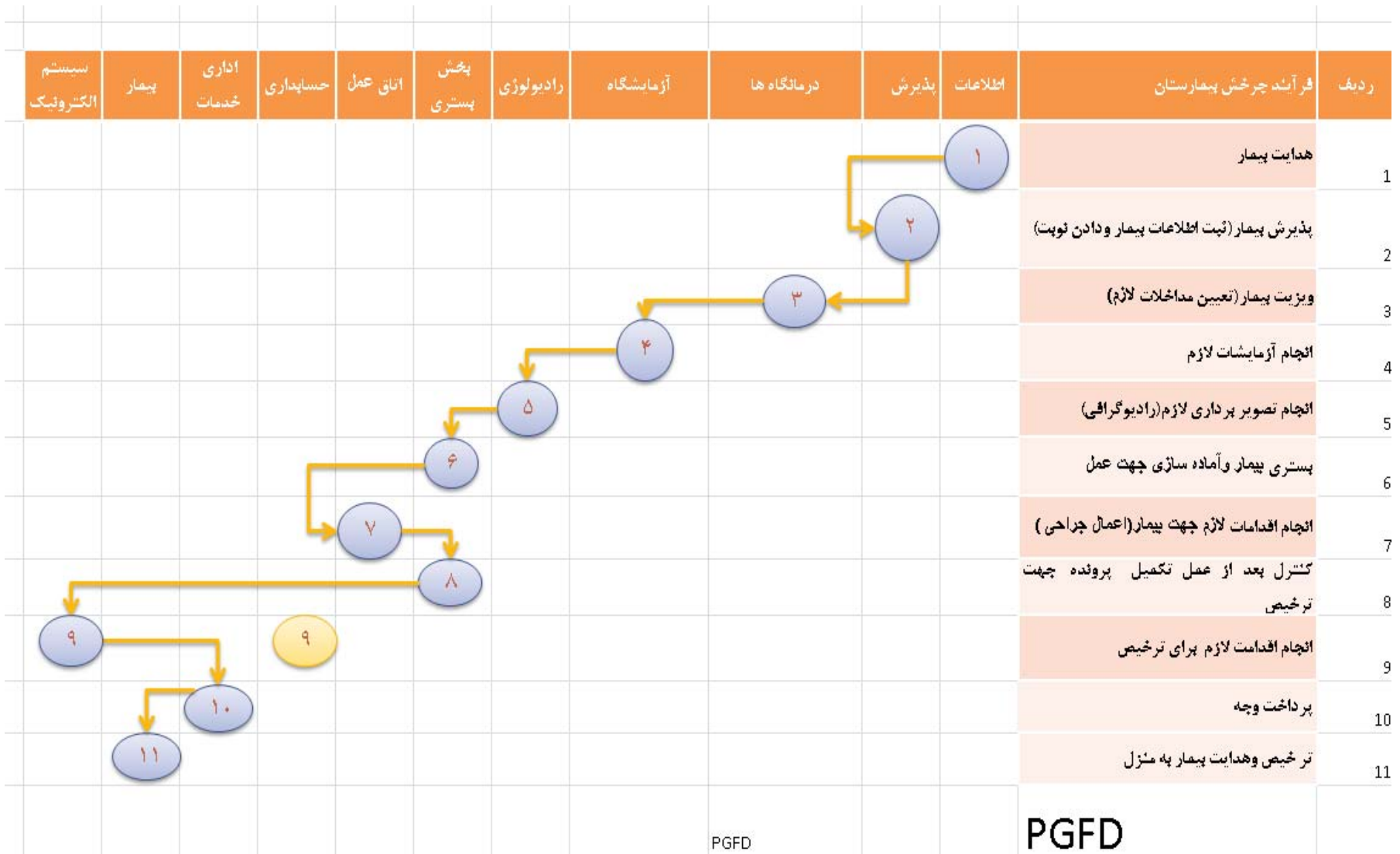
# What is accreditation?

- ❖ Process in order to review and improve services for enterprises
- ❖ A tool to identify areas for improvement
- ❖ Measurement of service standards with sublime



# A step by step approach to accreditation





PGFD

PGFD





Review View

Wrap Text Merge & Center

General

Normal Bad Good Neutral Calculation

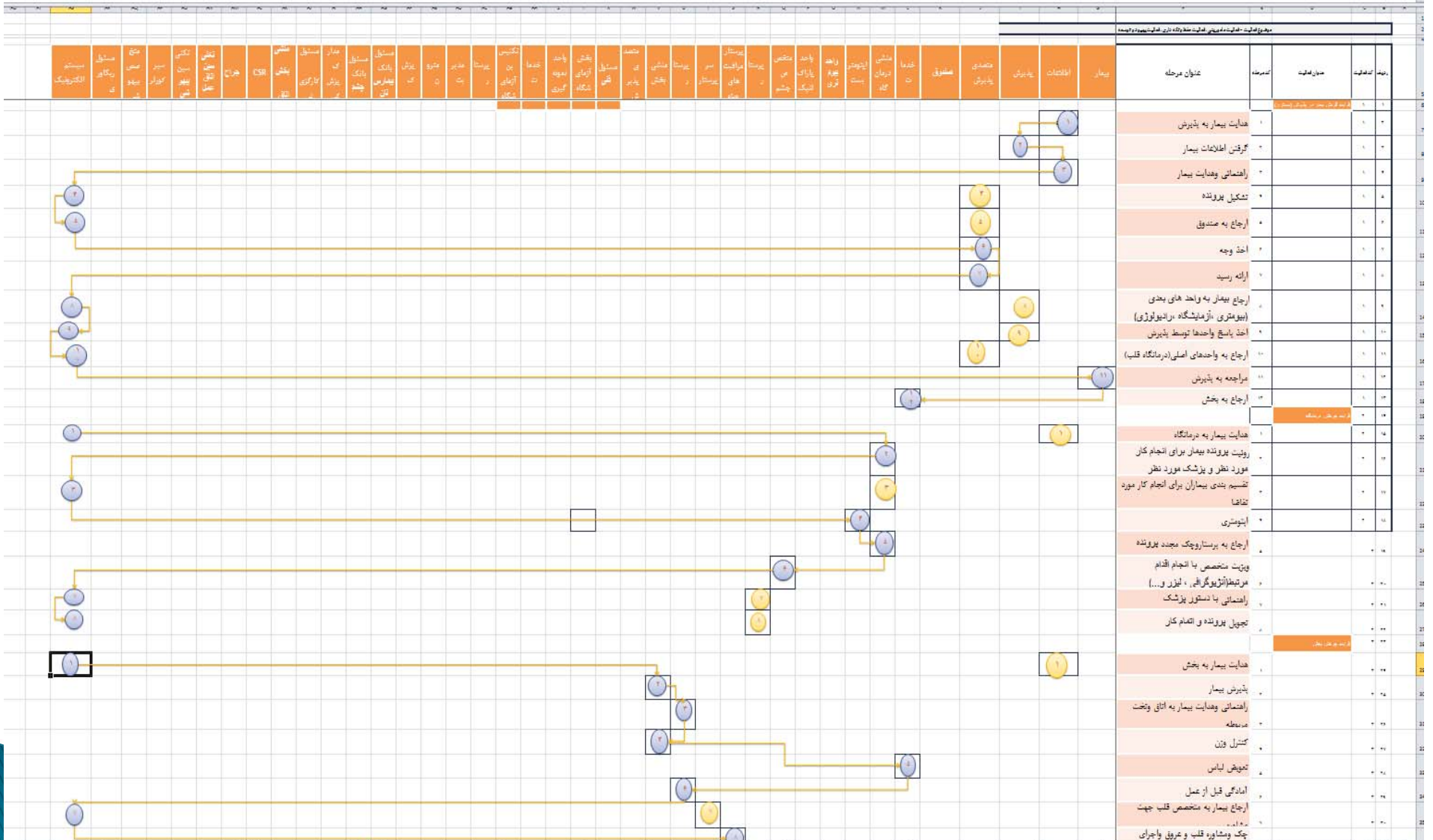
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Alignment Number Styles Cells Editing



# Patient Safety Culture

- ▶ Drives change in behaviour to increase safety;
- ▶ Key to establishing an environment focused on safety;
- ▶ Creates an atmosphere of openness and mutual trust;
- ▶ Demonstrates an awareness of safety issues; and
- ▶ Encourages open communication





# International Accreditation

- ▶ Organization wide development and sustainability
- ▶ Empowering the organization to “map” their quality journey
- ▶ Focus on quality improvement, patient safety, risk management
- ▶ Performance measures and accountability
- ▶ Step by step approach





ACCREDITATION CANADA  
AGRÉMENT CANADA

Driving Quality Health Services  
Force motrice de la qualité des services de santé

# بیمارستان تخصص چشم پزشکی سینا

تهران - ایران

## ACCREDITED

Congratulations on  
meeting international  
standards of excellence  
in quality care  
and service.

May  
2013 - 2016

*J. A. Bergman*  
Chair



Omentum International  
GOLD

## معتبر

تبریک برای موفقیت  
در دستیابی به استانداردهای متعالی  
بین‌المللی کیفیت در خدمات  
و مراقبتهای درمانی

خرداد  
۱۳۹۲ تا ۱۳۹۵

*Wendy Nicklin*  
President and CEO

*Thank you for your attention*  
**از توجه شما سپاسگزارم**

